

The Lexogen style (our quality policy)

The Lexogen style embodies our commitment to outstanding quality in our products, services, processes, and relationships with people and the environment. With the Lexogen style, we strive to be the best company to work for and to work with. We fulfill our mission to empower customers with innovative, top-quality RNA analysis solutions, expert services, and support, in order to improve health and well-being for everyone and our planet.

Lexogen is committed to:

- Developing, manufacturing, and supplying high-quality, reliable products under our EN ISO 13485 Quality Management System, and delivering services that fulfill customer needs and exceed expectations.
- Providing high-quality services including designated GCLP-compliant NGS workflows in accordance with WHO Good Clinical Laboratory Practice principles, supported by qualified personnel and controlled processes to ensure reliable results, full traceability, data integrity, and audit readiness.
- Fostering long-lasting customer relationships by understanding and anticipating requirements, responding effectively to feedback, and providing exceptional scientific expertise, training, and after-sales support.
- Conducting business ethically and complying with applicable statutory, regulatory, industry, contractual, and customer requirements.
- Applying risk-based process approaches with internal and external partners to ensure consistent quality in products, services, and project outcomes.
- Providing competent employees, appropriate infrastructure, and supportive work environments to achieve operational excellence in product realization and service delivery.
- Creating a healthy, professional, and socially responsible environment that supports our stakeholder needs, personal and professional development, and produces positive impacts on people, nature, and the economy.
- Monitoring, maintaining, and continually improving the effectiveness of our Quality Management System, including the controls supporting GCLP-compliant services, to enhance product quality, service performance, and customer satisfaction.

Because quality is a process of continuous improvement, we promote innovative thinking to create value for all internal and external stakeholders. This Quality Policy is integral to our success; all Lexogen employees are expected to contribute actively to these objectives and follow our guidelines, including our Code of Conduct and our imperatives.

As Chief Executive Officer, I pledge my full support to the Lexogen Quality Policy, the EN ISO 13485 Quality Management System throughout our organization, and the implementation of WHO GCLP principles for designated GCLP-compliant NGS services. We are committed to meeting applicable requirements and maintaining the effectiveness of our Quality Management System to achieve the highest level of customer satisfaction.

This policy shall be made available to all external providers and to the public as appropriate.



Stephane Barges
CEO

Vienna, 12 August 2026