

The Lexogen style (our quality policy)

The Lexogen style embodies our commitment to deliver outstanding quality in our products, services, and processes, and in our relationships with people and the environment. With the Lexogen style, we strive to become the best company to work for and to work with. We fulfill our mission to empower our customers with innovative, top-quality RNA analysis solutions, expert services and support in order to improve health and well-being for everyone and our planet.

Lexogen is committed to:

- Developing, manufacturing, and supplying high-quality reliable products and services that fulfill our customers' needs and exceed their expectations.
- Delivering high-quality services supported by qualified personnel and defined processes to ensure reliable results, regulatory compliance, successful project outcomes, and long-term customer satisfaction.
- Fostering long-lasting customer relationships by understanding and anticipating customer requirements, responding effectively to feedback, and providing exceptional scientific know-how, training, and after-sales support.
- Conducting business ethically while complying with applicable industry statutory and regulatory requirements.
- Implementing risk-based process approaches that sustain effective global business operations with internal and external partners, ensuring consistent quality in both products and services.
- Dedicating adequate resources, including competent employees, appropriate infrastructure, and supportive work environments to achieve operational excellence in product realization and service delivery.
- Creating a healthy and professional environment that fulfills all our stakeholders' needs, exceeding their expectations and supporting personal and professional development.
- Implementing socially responsible behaviors to positively impact our surrounding environment, including people, nature, and the economy, in compliance with laws and ethical standards.
- Monitoring, maintaining, and continually improving the effectiveness of the Quality Management System to enhance both product quality and service performance.

Because quality is a process of continuous improvement, we promote innovative thinking in everything we do to create value for all our stakeholders, internal and external. This Quality Policy is integral to our success; therefore, all Lexogen employees are expected to actively contribute to achieving these objectives and to follow our guidelines, including our Code of Conduct and our imperatives.

As Chief Executive Officer, I pledge my full support to the Lexogen Quality Policy as defined by ISO 9001 and ISO 13485 throughout our organization. We are committed to complying with applicable regulatory requirements and to ensuring and maintaining the effectiveness of our Quality Management System to achieve the highest level of customer satisfaction.

This policy shall be made available to all external providers and to the public as appropriate.



Stephane Barges
CEO

Vienna, 4 March 2026