



The Lexogen style (our quality policy)

Lexogen is a company with a global network of operations that support the complete lifecycle of innovative products and solutions for the life science research and clinical diagnostic markets.

The Lexogen style embodies our commitment to deliver the greatest quality in our activities (products, services, and processes) and in our relationships (with people and the environment). With the Lexogen style, we strive to become the best company to work for and to work with; we fulfill our mission to empower our customers with innovative top quality RNA analysis solutions and support, in order to improve health and well-being for everyone and our planet.

Lexogen is committed to:

- Developing, manufacturing, and supplying high-quality reliable products and services that fulfill our customers' needs and exceed their expectations.
- Fostering long-lasting customer relationships based on understanding and meeting their requirements, responding to their feedback, and providing exceptional support and know-how.
- Conducting business ethically while complying with applicable industry statutory and regulatory requirements.
- Implementing risk-based process approaches that sustain effective global business operations with internal and external partners.
- Dedicating adequate resources including competent employees, infrastructure and work environments needed to meet our organization's objectives.
- Creating a healthy and professional environment that fulfills all our stakeholders' needs, exceeding their expectations and supporting personal and professional development.
- Implementing socially responsible behaviors to respect and impact positively our surrounding environment (people, nature, economy) and to comply with laws and ethics.
- Monitoring, continually improving and maintaining the effectiveness of the Quality Management System.

Since Quality is a process of continuous improvement, we promote an innovative thinking in everything we do, to create value for all our stakeholders (internal and external). This Quality Policy is integral to our success, therefore all Lexogen's employees are expected to actively work toward the attainment of these objectives and follow our guidelines (our code of conduct and our imperatives). As Chief Executive Officer (CEO), and Chief Operations Officer (COO), we pledge our absolute support to the Lexogen quality policy, as defined by ISO 9001 and/or ISO 13485 throughout our organization. Our customers expect the highest level of satisfaction from Lexogen as we are committed to comply with applicable regulatory requirements to ensure and maintain the effectiveness of the Quality Management System.

This policy shall be made available to all external providers and the public as appropriate.

Stephane Barges
CEO

Vienna, 18 January 2023

Sigrid Klimt
COO