

## The Lexogen style

### (our quality policy)

The Lexogen style embodies our commitment to deliver the greatest quality at the level of our activities (products, services, and processes) and of our relationships (with people and environment).

**Quality for our products, services, and processes** means for us that we apply the 7 principles of quality management as per ISO 9001 to develop, produce, and deliver reliable products and services that fulfill our customers' needs and exceed their expectations. Our **brand** shall reflect the quality we deliver. We promote an innovative thinking in our **processes** to drive continuous improvements in everything we do and to create value for all our stakeholders (internal and external).

**Quality for our team members and partners** means that we create a healthy and professional environment that fulfills all our stakeholders' needs and exceeds their expectations. We value long-term relationships and offer the best support and know-how. We support personal and professional development. Our **chart** and our **imperatives** are our guidelines.

**Quality for our environment** means that we use ISO 26000, and its 7 principles, as a basis to implement socially responsible behaviors at Lexogen. We believe that it is our **responsibility** to respect and impact positively our surrounding environment (people, nature, economy) and to comply with laws and ethics.

With the Lexogen style, we strive to become the best company to work for and to work with; we fulfill our mission to empower our customers with innovative top quality RNA analysis solutions and support, in order to improve health and well-being for everyone and our planet.

Yours sincerely,



Dr. Stephane Barges

Vienna, February 2021

